

How Centre Managers Can Use KPIs Without Becoming Finance Experts

Better numbers. Better decisions. Stronger centres.

Centre Managers do not need to become accountants, but they do need to understand the operational numbers that influence staffing, occupancy, quality, compliance and financial sustainability. This practical Rymen Academy course helps managers use KPIs with confidence, understand what the numbers are saying and lead with greater clarity.




Practical KPI knowledge for stronger leadership and sustainable centres



WHAT THIS TRAINING COVERS



1 The key KPIs that matter in an early learning service



2 Occupancy, utilisation, wage cost percentage and revenue trends



3 How bookings, absences and session patterns affect centre performance



4 How roster decisions impact financial sustainability



5 How to read a simple dashboard without needing finance training



6 How KPIs support better decisions, not blame







7 The link between quality, compliance, staff deployment and financial outcomes





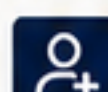


8 How managers can use KPIs in weekly leadership conversations

ALSO INCLUDED

-  Practical KPI dashboard templates
-  Weekly KPI review tools
-  Support to design centre-specific KPIs
-  Action templates for occupancy, rostering and performance follow-up

TEMPLATES PROVIDED

-  KPI dashboard template
-  Weekly Centre Manager KPI review template
-  Room-by-room occupancy tracker
-  Roster and wage cost review template
-  Enrolment pipeline tracker

WHO SHOULD ATTEND?



Centre Managers



Assistant Managers



OSHC Coordinators



Approved Providers



OUTCOME

Centre Managers become more confident using numbers to lead the service, improve decision-making and understand the financial impact of daily operations. They leave with practical tools, templates and clearer centre-specific KPI structures.

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